### No. 22-60008

### UNITED STATES COURT OF APPEALS FOR THE FIFTH CIRCUIT

# CONSUMERS' RESEARCH; CAUSE BASED COMMERCE, INCORPORATED; KERSTEN CONWAY; SUZANNE BETTAC; ROBERT KULL; KWANG JA KERBY; TOM KIRBY; JOSEPH BAYLY; JEREMY ROTH; DEANNA ROTH; LYNN GIBBS; PAUL GIBBS; RHONDA THOMAS *Petitioners*,

v.

## FEDERAL COMMUNICATIONS COMMISSION; UNITED STATES OF AMERICA, Respondents.

On Petition for Review of FCC Proposed First Quarter 2022 Universal Service Contribution Factor; CC Docket No. 96-45, DA21-1550

## BRIEF OF AMICUS CURIAE PUBLIC KNOLWEDGE

GREGORY GUICE *COUNSEL* PUBLIC KNOWLEDGE 1818 N STREET, NW WASHINGTON, D.C. 20036 (202) 559-1090 greg@publicknowledge.org

### **CERTIFICATE OF INTERESTED PERSONS**

No. 22-60008

Consumers' Research; Cause Based Commerce, Incorporated; Kersten Conway; Suzanne Bettac; Robert Kull; Kwang Ja Kerby; Tom Kirby; Joseph Bayly; Jeremy Roth; Deanna Roth; Lynn Gibbs; Paul Gibbs; Rhonda Thomas v. Federal Communications Commission; United States of America

The undersigned counsel of record certifies that the following listed persons and entities as described in the fourth sentence of Fifth Circuit Local Rule 28.2.1 have an interest in the outcome of this case. These representations are made in order that the judges of this Court may evaluate possible disgualification or recusal.

### <u>Petitioners</u>

- 1. Consumers' Research. It has no parent corporation, and no public held corporation owns 10% or more of its stock.
- 2. Cause Based Commerce, Incorporated. It has no parent corporation, and no publicly held corporation owns 10% or more of its stock.
- 3. Kersten Conway

- 4. Suzanne Bettac
- 5. Robert Kull
- 6. Kwang Ja Kerby
- 7. Tom Kirby
- 8. Joseph Bayly
- 9. Jeremy Roth
- 10. Deanna Roth
- 11. Lynn Gibbs
- 12. Paul Gibbs
- 13. Rhonda Thomas

# **Respondents**

- 14. Federal Communications Commission
- 15. United States of America

### Intervenors

16. Benton Institute for Broadband & Society. It has no parent corporation, and no public held corporation owns 10% or more of its stock.

- 17. National Digital Inclusion Alliance. It has no parent corporation, and no public held corporation owns 10% or more of its stock.
- Center for Media Justice (d/b/a MediaJustice). It has no parent corporation, and no public held corporation owns 10% or more of its stock.
- 19. Schools, Health & Libraries Broadband Coalition. It has no parent corporation, and no public held corporation owns 10% or more of its stock.
- 20. USTelecom The Broadband Association. It has no parent corporation, and no public held corporation owns 10% or more of its stock.
- 21. National Telecommunications Cooperative Association d/b/a NTCA – The Rural Broadband Association. It has no parent corporation, and no public held corporation owns 10% or more of its stock.
- 22. Competitive Carriers Association. It has no parent corporation, and no public held corporation owns 10% or more of its stock.

#### Counsel

- 23. Boyden Gray & Associates PLLC: C. Boyden Gray, R. Trent McCotter, Jonathan Berry, Michael Buschbacher, and Jared M. Kelson are counsel for Petitioners.
- 24. Federal Communications Commission: James M. Carr and Jacob M. Lewis are counsel for Respondent Federal Communications Commission.
- 25. United States Department of Justice: Gerard J. Sinzdak is counsel for Respondent United States of America.
- 26. Andrew Jay Schwartzman is counsel for Intervenors Benton Institute for Broadband & Society, National Digital Inclusion Alliance, and Center for Media Justice.
- 27. Harris, Wiltshire & Grannis, LLP: Stephanie Weiner and Jason Neal are counsel for Intervenors Schools, Health & Libraries Broadband Coalition.
- 28. Wilkinson Barker Knauer, LLP: Jennifer Tatel and Craig Gilmore are counsel for Intervenors USTelecom – The Broadband Association, National Telecommunications

Cooperative Association d/b/a NTCA – The Rural Broadband Association, and Competitive Carriers Association.

<u>/s/ Gregory Guice</u>

Gregory Guice Counsel for Public Knowledge

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### INTERESTS OF AMICUS CURIAE<sup>1</sup>

Public Knowledge is a nonprofit technology policy organization that promotes freedom of expression, an open Internet, and access to affordable communications tools and creative works. As part of that mission, Public Knowledge advocates on behalf of consumers promoting policies to ensure the ubiquitous availability of robust and affordable broadband service to all Americans. Public Knowledge's advocacy is undertaken through providing comment to the Federal Communications Commission (FCC), the National Telecommunications and Information Administration, Congress and other federal and state policymakers on its views on how to promote access to these essential services. As it relates to this case, Public Knowledge has regularly filed comments in

<sup>&</sup>lt;sup>1</sup> This brief is submitted under Fed. R. App. P. 29 with the consent of all parties. Undersigned counsel for amicus curiae certifies that this brief was not authored in whole or in part by counsel for any of the parties; no party or party's counsel contributed money for preparing or submitting this brief; and no one other than amicus curiae and its counsel have contributed money for preparing or submitting this brief.

the FCC's proceedings concerning the universal service fund (USF) and has a deep understanding of the USF program.

Petitioners are asking this Court to overturn a funding structure for America's universal service objectives that was established by Congress in 1996. Given Public Knowledge's engagement on these issues over the past twenty years, it is well positioned to offer this Court an informed perspective on the FCC's work to advance this Congressional directive and the roles of the FCC and Universal Service Administrative Company ("USAC") in administering the programs established by the FCC to implement the statutory mandate. This amicus focuses on the period from 1997—the year in which the FCC began the process of effectuating the Congressionally-mandated, explicit support mechanism for the USF—to the present day. Specifically, this filing briefly discusses: (i) the Telecommunications Act of 1996's establishment of universal service in Section 254 and (ii) the roles of the FCC and USAC in administering the USF program. Public Knowledge has both a strong interest and significant expertise in these subjects.

### ARGUMENT

# I. THROUGH THE TELECOMMUNICATIONS ACT OF 1996, CONGRESS MADE UNIVERSAL SERVICE SUPPORT EXPLICIT BY ESTABLISHING THE DEFINITION OF UNIVERSAL SERVICE, THE PURPOSE FOR SUPPORT, AND HOW TO COLLECT FUNDING.

Universal service has been a telecommunications policy objective since the earliest days of the first communications networks. Each generation has understood that these networks—from voice, to data processing, to the modern wireline and wireless broadband networks are essential services for participation in our economy.<sup>2</sup> Making these services universally available is not simply about ensuring everyone has access to telecommunications services, although this is an important goal in itself. As a federal policy matter, universal service is also about

<sup>&</sup>lt;sup>2</sup> See, Rahul Tongia, Ernest J. Wilson III, *The Flip Side of Metcalfe's Law: Multiple and Growing Costs of Network Exclusion*, 5 International Journal of Communication 665 (2011) (*explaining* that as more people gain access to broadband internet service and participate in the digital side of society, everyone benefits. Additionally, "as a network grows in size and value, those outside the network face growing disparities.")

the important economic and educational benefits, as well as other opportunities, that having access to communications service provides.<sup>3</sup>

Under the Communications Act of 1934, universal service was addressed through an implicit support mechanism system of cross subsidies to expand the network and address universal service goals. This cross-subsidization was built into the rate structure for phone service by shifting costs and using profits earned in more denselypopulated urban areas to subsidize the wiring and operational costs for the less populous, higher cost rural areas.<sup>4</sup> With the introduction of greater competition in the long distance market, the cross-subsidization structure was no longer able to be maintained. The FCC took interim steps to replace the support, but it was Congress that ultimately stepped in to provide the current universal service mechanism to achieve our Nation's universal service objectives.

<sup>4</sup> Universal Service Fund: Background and Options for Reform, Congressional Research Service, at 2, available at <u>https://www.everycrsreport.com/files/20111025\_RL33979\_b2c5bfe9f6d8</u> <u>7f0108c6950bd9df0435d58bd31c.pdf</u> (2011).

<sup>&</sup>lt;sup>3</sup> 47 U.S.C. § 151; *Mozilla Corp. v. Fed. Commc'n Comm'n*, 940 F.3d 1, 109-113 (D.C. Cir. 2019) (*per curiam*).

In the Telecommunications Act of 1996, Congress chose to create an explicit support mechanism through the adoption of Section 254.<sup>5</sup> Under Section 254, Congress defined universal service as "an evolving level of telecommunications services that the Commission shall establish periodically under this section, taking into account advances in telecommunications and information technologies and services."<sup>6</sup> Congress directed the FCC to consider specific factors in establishing and modifying that definition over time, including the extent to which services being considered by the FCC for inclusion as a supported service are "essential to education, public health, or public safety;" and "have, through the operation of market choices by customers, been subscribed to by a substantial majority of residential customers."<sup>7</sup>

Having defined what universal service is and concluding that the definition of it needed to evolve over time consistent with the principles

 $<sup>^5</sup>$  Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (1996). The 1996 Act amended the Communications Act of 1934. 47 U.S.C. § 151, et seq.

<sup>&</sup>lt;sup>6</sup> 47 U.S.C. § 254(c)(1).

<sup>&</sup>lt;sup>7</sup> 47 U.S.C. § 254(c)(1). Other criteria are enumerated in the statute for the FCC to consider as it evolves the definition over time. *See generally*, 47 U.S.C. § 254(c)(1)-(3).

and criteria in 254(c)(1), Congress provided additional requirements for the FCC to comply with in funding provided to providers building networks in rural areas, schools, libraries, and rural health care providers<sup>8</sup> and made clear that the FCC's already-established Lifeline program, which assists low-income families, was not affected by the newly adopted provisions of Section 254.<sup>9</sup> It is worth noting that in addition to the Lifeline program, which the FCC created under its authority as outline in the Communications Act of 1934, the FCC also created the predecessor to the high-cost fund under its own authority following the dissolution of AT&T, a decision that the D.C. Circuit Court of Appeals upheld.<sup>10</sup>

To fund the universal service programs with a "specific,

predictable, and sufficient mechanism established by the Commission to

<sup>&</sup>lt;sup>8</sup> 47 U.S.C. §§ 254(h)(1)(A)-(B), 254(h)(2)(A).

<sup>&</sup>lt;sup>9</sup> 47 U.S.C. § 254(j).

<sup>&</sup>lt;sup>10</sup> Rural Tel. Coalition v. FCC, 838 F.2d 1307 (D.C. Cir. 1988). The FCC took this action under it Section 1 authority (47 U.S.C. § 151) stating that creating a "Federal Universal Service Fund" would "ensure that telephone rates are within the means of the average subscriber in all areas of the country, thus providing a foundation on which the states can build to develop programs tailored to their individual needs." *Id.* at 1312 (*citing Amendment of Part 67 of the Commission's Rules and Establishment of a Joint Board*, 96 F.C.C.2d 781, 795) (1984)).

preserve and advance universal service," Congress mandated "every telecommunications carrier," and "any other provider of telecommunications" that the FCC determines should, as the public interest requires, to contribute to the universal service fund.<sup>11</sup> Here again, Congress explicitly instructed the FCC to collect funds in a sufficient and predictable manner from and to undertake ongoing assessments to determine whether other providers of telecommunications should contribute. In rare instances, the FCC has expanded the list of contributing entities, such as the extension of a USF contribution obligation to certain providers of Voice over Internet Protocol (VoIP) services.<sup>12</sup> At the time, the FCC's guiding principle for requiring VoIP providers to contribute to USF was that the public interest requires providers who benefit from universal service through

<sup>&</sup>lt;sup>11</sup> 47 U.S.C. § 254(d).

<sup>&</sup>lt;sup>12</sup> The FCC defines interconnected VoIP service as "interconnected VoIP services" as "those VoIP services that: (1) enable real-time, two-way voice communications; (2) require a broadband connection from the user's location; (3) require IP-compatible customer premises equipment; and (4) permit users to receive calls from and terminate calls to the PSTN." 47 C.F.R. § 8.1

their interconnection with the public switched telephone network ("PSTN") to also share in the burden of funding the USF.<sup>13</sup>

Congress' statutory scheme, when viewed in the context of our evolving universal service policy over the preceding decades, demonstrates that our communications networks are ever changing. As such, Congress empowered the FCC, the expert agency, to oversee and advance our Nation's universal service policy so that it will keep pace with that evolution.

# II. THE INTERACTION AND ADMINISTRATION OF USF BY THE FCC AND USAC CLEARLY DEMONSTRATES THE FCC RETAINS CONTROL OVER USF AND USAC ACTS IN A MINISTERIAL CAPACITY.

Petitioners brief substantially mischaracterizes the roles that the FCC and USAC perform in administering the universal service program. Other than its statement that USAC is an independent subsidiary of the National Exchange Carrier Association, Inc. there is not much else that is accurate in its summary of the FCC's or USAC's

<sup>&</sup>lt;sup>13</sup> Universal Service Contribution Methodology, et. al., WC Docket No. 06-12, Report and Order and Notice of Proposed Rulemaking, 21 FCC Rcd. 7518 (2006).

role.<sup>14</sup> This leads to the Petitioners' erroneous conclusion that the administration of the universal service fund has been inappropriately delegated to a private entity by the FCC, which is demonstrably false.<sup>15</sup>

### A. The Roles of the FCC and USAC Clarified

As outlined in the FCC's Memorandum of Understanding between the FCC and USAC, in 1998 USAC was designated as the competitively neutral entity established to administer the USF.<sup>16</sup> That administration is done in accordance with the universal service provisions of the statute as interpreted by the FCC's rules implementing those

<sup>&</sup>lt;sup>14</sup> Petitioner's Brief at 12.

<sup>&</sup>lt;sup>15</sup> Petitioner's Brief at 14 ("In short, USAC decides how much to collect, mandates payments, under penalty of law, and then decides if, when and how it disburses funds on behalf of [Universal Service Fund] beneficiaries.")

<sup>&</sup>lt;sup>16</sup> Memorandum of Understanding Between the Federal Communications Commission and the Universal Service Administrative Company, available at <u>https://transition.fcc.gov/omd/usac-mou.pdf</u>.
(2016). See also, See Changes to the Board of Directors of the National Exchange Carrier Association, Inc. and Federal-State Joint Board on Universal Service, Report and Order and Second Order on Reconsideration, 12 FCC Rcd. 18400, (1997); Third Report and Order, CC Docket No. 97-21, Fourth Order on Reconsideration in CC Docket No. 97-21 and Eighth Order on Reconsideration in CC Docket No. 96-45, 13 FCC Rcd. 25058, (1998).

provisions.<sup>17</sup> USAC has no authority to make policy; nor does USAC have authority to interpret rules, regulations, or Congressional intent.<sup>18</sup> Instead, if USAC needs an interpretation of a rule or policy, it is required to ask the FCC for guidance.<sup>19</sup> Moreover, even the data on revenue collected by USAC is done pursuant to a form that is developed and adopted by the FCC and approved by the Office of Management and Budget.<sup>20</sup> As these and other facts covered in the Memorandum of Understanding between the parties demonstrate, it is USAC that is the entity performing ministerial functions, not the FCC, contrary to the assertion by Petitioners.<sup>21</sup>

Petitioners also contend that USAC is "charged with establishing the budget for the Universal Service Fund" and that each quarter "USAC's Board announces a proposed contribution amount – essentially

 $<sup>^{17}</sup>$  Id.

<sup>&</sup>lt;sup>18</sup> 47 C.F.R. § 54.702(c).

 $<sup>^{19}</sup>$  Id.

 <sup>&</sup>lt;sup>20</sup> See e.g., FCC Form 499 Telecommunications Reporting Worksheet, available at <u>https://www.fcc.gov/document/telecommunications-reporting-worksheets-and-accompanying-instructions/form</u> (visited June 14, 2022). Incidentally, this form is also used by other administrators of programs for the telecommunications relay services <sup>21</sup> Petitioner Brief at 13, 14

how much money USAC wants for universal service for the next

quarter."<sup>22</sup> This reveals the Petitioner's fundamental misunderstanding about how the USF works.

The FCC is actually the entity charged with setting the budget for

USF. It does this through the Administrative Procedure Act ("APA")

notice-and-comment rulemaking process.<sup>23</sup> Through the APA process,

the FCC defines the programmatic rules, sets budgets for the four

<sup>&</sup>lt;sup>22</sup> Petitioner's Brief at 12-13.

<sup>&</sup>lt;sup>23</sup> The FCC organizes the programmatic work for the four disbursement programs and the contribution methodology into discrete dockets for policymaking which include as well as USAC oversight and appeals as part of each of the dockets. See e.g., High-Cost Universal Support program, also known as the Connect America Fund, WC Docket No. 10-90 (over 980 actions to date in that docket since its inception in 2010), WC Docket 05-337 (over 295 actions in that docket since its inception in 2005), and CC Docket No. 96-45 (over 2530 action in that docket since its inception in 1996). A chronology of decisions for each of the four Universal Service programs can also be found on the FCC's website (High Cost/Connect America Fund is available at https://www.fcc.gov/general/universal-service-high-cost-areas-connectamerica-fund: Schools and Libraries fund is available at https://www.fcc.gov/general/e-rate-schools-libraries-usf-program; Rural Health Care Fund is available at https://www.fcc.gov/general/ruralhealth-care-program; Lifeline Fund is available at https://www.fcc.gov/general/lifeline-program-low-income-consumers; and the USF Contribution Methodology is available at https://www.fcc.gov/general/contribution-methodology-administrativefilings.

disbursement programs, makes modifications as needed, grants waivers to parties that meet the waiver standard, and provides clarifications of its rules.<sup>24</sup> As demonstrated by a review of each of the dockets the FCC has established for the four disbursement programs, the FCC remains in control of every aspect of the USF.<sup>25</sup>

### **B.** Statutory Limitations on Participation in USF

As to participation in USF, Petitioners mischaracterize what the plain language of the statute states as well as the operation of USF when Petitioner states that "neither the specific recipients nor the specific beneficiaries of the fund are named in the Act."<sup>26</sup>

Surely, Petitioners cannot mean the statute is invalid because Congress failed to name, for example, each of the 86 schools in the New Orleans school district (and every other school in the Nation) that

<sup>&</sup>lt;sup>24</sup> See Connect America Fund: A National Broadband Plan for Our Future High-Cost Universal Service Support, WC Docket No. 10-90; Schools and Libraries Service Support Mechanism, CC Docket No. 02-6; Rural Health Care Support Mechanism, WC Docket No. 02-60; Lifeline and Link Up Reform and Modernization, WC Docket 11-42.
<sup>25</sup> Id.

<sup>&</sup>lt;sup>26</sup> Petitioner's Brief at 14.

benefit from the USF, and then failed to update that list anytime a new public or non-profit private school was added or removed.

Rather, Congress adopted critical definitions that set guardrails on which *classes* of entities are eligible as recipients and beneficiaries. Congress directed that only "eligible telecommunications carriers" ("ETC"), that is a carrier providing the services to eligible beneficiaries, can receive support, which is a defined term in the statute.<sup>27</sup> ETCs are individual carriers licensed by states.<sup>28</sup> In addition, Congress established definitions for "schools," "libraries," and "health care providers" defining those classes of potential beneficiaries in the statute.<sup>29</sup>

This approach is consistent with other statutory regimes where Congress defines the class and leaves implementing policy consistent with that definition to the agency. In fact, the FCC's own statute is replete with Congressionally-defined discrete classes of entities that are within the scope of a statutory provision. For example, the FCC is

<sup>&</sup>lt;sup>27</sup> 47 U.S.C. §§ 254(e), 214(e)(1).

<sup>&</sup>lt;sup>28</sup> 47 U.S.C. § 214 (e)(2).

<sup>&</sup>lt;sup>29</sup> 47 U.S.C.§ 254(h)(7).

required to protect wireless licensees from harmful interference<sup>30</sup> and is authorized to distribute auction money to licensees that choose to participate in an incentive auction.<sup>31</sup>

Other federal agencies also operate with statutory provisions for discrete classes of eligible entities and people. Would the Veterans Administration, for example, only be able to accept veterans as recipients of hospital care if Congress specifically designated each veteran by name? Of course not. Would Congress need to enumerate annually each student eligible to receive financial aid to attend college?<sup>32</sup> No. Would Congress need to list every potential first-time home buyer under the definition of "mortgagor" so the U.S. Department of Housing and Urban Development could administer its first-time home buyer program?<sup>33</sup> Again, no.

Finally, in terms of the operation of the statute and the FCC rules to ensure compliance with Congress' directive on eligible participants, the FCC established a process by which potential participants in the

- <sup>31</sup> 47 U.S.C. § 309(j)(8)(G).
- <sup>32</sup> 20 U.S.C. § 1091.
- <sup>33</sup> 12 U.S.C. § 1707(b).

<sup>&</sup>lt;sup>30</sup> 47 U.S.C. § 302a.

program can apply for support, which they do by first registering with the FCC through the Commission Registration System (CORES)<sup>34</sup> and then applying through the FCC for a 498 identification number.<sup>35</sup> Once an entity has that identification number, then it can begin the process with USAC of enrolling for the programmatic support it is eligible to receive.

When taken together, the above demonstrates that despite Petitioners contention to the contrary, there are guardrails on who can participate in USF that Congress defined for the FCC; consistent with that directive the FCC sets the terms under which the various USF programs operate, including the budget; and USAC merely administers the program as defined by the FCC. It is, therefore, simply not the case that USAC is in charge and the FCC's role is ministerial.

### **III. CONCLUSION**

Consistent with Congress' intent in 1996 to make explicit what had been an implicit support system, the FCC has worked over the

<sup>&</sup>lt;sup>34</sup> CORES registration available at

https://apps.fcc.gov/cores/userLogin.do.

<sup>&</sup>lt;sup>35</sup> Form 498 Instructions and Form available at

https://www.fcc.gov/document/fcc-form-498-instructions.

subsequent 25 years to ensure that Congressional intent is reflected in its universal service program. As demonstrated in this filing, Congress provided the FCC with sufficient statutory language to define the purpose, scope and intent of the universal service mechanism contained in Section 254 of the Act. Moreover, Congress provided definitions to guide the FCC's understanding related to which entities are eligible to participate in the program. Further, as set forth in this brief, the FCC's oversight and policymaking functions demonstrates that far from the Petitioner's contention that the USF is run by a private entity, the FCC, an independent agency, is the entity that truly runs the universal service program. USAC merely performs ministerial functions. The FCC's management of the universal service program ensures that the program advances the mission of universal service, while also maintaining government oversight over this critical program.

Petitioners brief makes much of the fact that the universal service fund "now yields nearly \$10 billion annually, roughly 25 times the FCC's entire annual budget."<sup>36</sup> A well-managed and efficiently

<sup>&</sup>lt;sup>36</sup> Petitioner's Brief at 16.

administered program should strive for such low administrative overhead, but the larger point is that ensuring the United States has the communications networks necessary to promote a vibrant economy and afford all citizens the opportunities that these networks present is not an inexpensive proposition. Rather, it is an undertaking that requires expertise and a sufficient and predictable funding, which is exactly the purpose of the universal service program.

Respectfully submitted,

<u>/s/ Gregory Guice</u> Gregory Guice *Counsel* Public Knowledge 1818 N Street, N.W. Washington, D.C. 20036 (202) 559-1090 greg@publicknowledge.org

Dated: June 17, 2022

### **CERTIFICATE OF COMPLIANCE**

This brief complies with the type-volume limitation of Fed. R. App. P. 29(a)(5) and Fifth Circuit Rule 29.3 because it contains <u>2673</u> words, excluding the parts of the brief exempted by Fed. R. App. P. 32(f).

This brief complies with the typeface requirements of Fed. R. App. P. 32(a)(5)(A) because it has been prepared in a proportionally spaced typeface using Microsoft Word in Century Schoolbook (14-point). Dated: June 17, 2022

> <u>/s/ Gregory Guice</u> Counsel, Public Knowledge

# **CERTIFICATE OF SERVICE**

I certify that, on June 17, 2022, I electronically filed the foregoing brief with the Clerk of the Court for the United States Court of Appeals for the Fifth Circuit through the CM/ECF system, which will serve all parties, intervenors, and amici electronically.

Dated: June 17, 2022

<u>/s/ Gregory Guice</u> Counsel, Public Knowledge